

June 21, 2018

**CIRCOR Corona Facility
Chain of Escalation**

Please send RMA Requests to: Rma.request@circor.com
You should receive a response within 24 hours (Monday-Friday)

Customer Service Representative: For inquiries regarding order fulfillment, delivery information, expedite requests, etc.

OEM Group-

Celia Figueroa	Email: celia.figueroa@circor.com	Phone: 951-270-6343
Suly Rivas	Email: suleyca.rivas@circor.com	Phone: 951-270-6280
Wendaline Alejo	Email: wendaline.alejo@circor.com	Phone: 951-270-6421
Sandra Arana	Email: sandra.arana@circor.com	Phone: 951-270-6337

Industrial Group-

Debbie Davenport	Email: deborah.davenport@circor.com	Phone: 951-270-6234
Barbi Smith	Email: barbara.smith@circor.com	Phone: 951-270-6250

Customer Service Representative Back-up (as assigned)

Customer Service Manager: *For Escalations*

Dawn Stratton Email: dawn.stratton@circor.com Phone: 951-270-6231

Senior Director, Plant Management

Victor Sanchez Email: victor.sanchez@circor.com Phone: 951-270-6226

MRO Group- For inquiries regarding Repair Order fulfillment, delivery information, expedite requests, etc.

MRO/FAA Customer Service Representative

Matthew Kaufman Email: matthew.kaufman@circor.com Phone: 951-270-6393

Customer Service Manager: *For Escalations*

Dawn Stratton Email: dawn.stratton@circor.com Phone: 951-270-6231

Senior Director, Plant Management

Victor Sanchez Email: victor.sanchez@circor.com Phone: 951-270-6226