

August 11, 2023

**CIRCOR Corona
Facility Chain of
Escalation**

Please send RMA Requests to: MRO-CoronaTeam@circor.com
You should receive a response within 24 hours (Monday-Friday)

Customer Service Representative: For inquiries regarding order fulfillment, delivery information, expedite requests, etc.

OEM / Industrial Group-

Araceli Danforth	Email: araceli.danforth@circor.com	Phone: 951-270-6492
Melany Puente	Email: melany.puente@circor.com	Phone: 951-270-6466
Amy Mac	Email: amy.mac@circor.com	Phone: 951-270-6291
Marina Dudaric	Email: marina.dudaric@circor.com	Phone: 951-270-6297
Pearl Tadeo	Email: pearl.tadeo@circor.com	Phone: 951-270-6296

Escalations

Customer Service Manager:

Esteban Ruiz Email: esteban.ruiz@circor.com Phone: 951-270-6343

Senior Director, Plant Management

Victor Sanchez Email: victor.sanchez@circor.com Phone: 951-270-6226

MRO Group- For inquiries regarding Repair Order fulfillment, delivery information, expedite requests, etc.

RMA Requests: MRO-CoronaTeam@circor.com

MRO/FAA Customer Service Representatives

Matthew Kaufman	Email: matthew.kaufman@circor.com	Phone: 951-270-6393
Nancy Lira	Email: nancy.lira@circor.com	Phone: 951-270-6295